

# Walsall SEND – Working Together Charter

Open  
Communication



"ENSURE everyone's  
**VOICE** IS HEARD"

Be Transparent  
and CLEAR



**Actively listen**

at the first opportunity to ensure families  
receive the correct support.

Use Language that cares!

Be OPEN

HONEST and RESPECTFUL  
in ALL communications



Feel Valued and  
Included



Prepare children and  
young people for adulthood



Prioritise children and young people's aspirations!

**CARE**

for and about  
families lived  
experiences

Early  
intervention  
and support

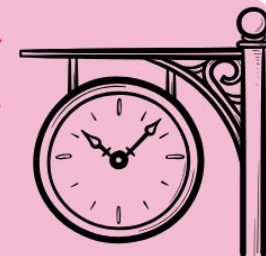
**Celebrate**

children and young people as they are

Feel Welcomed  
and Cared for



Invest **TIME**  
for working  
together



ALL partners  
are involved and  
**ACCOUNTABLE**

**FEEDBACK...**

**YOU SAID...**

**...WE DID!**

Respect  
everyone's  
opinion

**EQUAL PARTNERS**



Working in  
partnership

A shared  
understanding



**COOPERATION**

**COLLABORATION**

**CO-PRODUCTION**

Include  
Involve  
**AGREE**  
outcomes **TOGETHER**

